

Teamwork and Presence Status

AND Phone is a powerful and scalable application platform for Unified Communications environments. The application server uses a modular base system which can be extended by services and functionalities you need for improving your communication tasks.



With *AND Phone Group* you get additional features like the availability of other group members. It is supporting users to make efficient calls and helps them to find the direct target of the caller.

Administration of the *AND Phone* server is completely centralized and uses a web-based frontend which can be extended with additional modules.

Benefits

- Optimized working at teams/groups
- Fast overview about member status at the phone display
- Easy pick up/forward of incoming calls
- Whole handling is phone based (no PC required)
- Possibility of full integration with other *AND Phone* modules
- Setting additional status information at the phone
- Stop losing phone calls with acoustic and visual signaling at the phone

Services of AND Phone Group

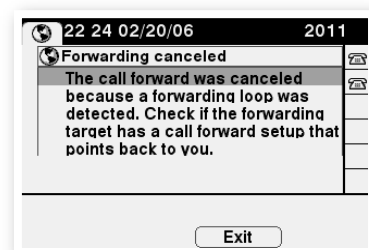
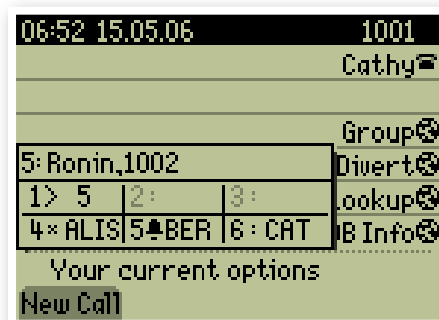
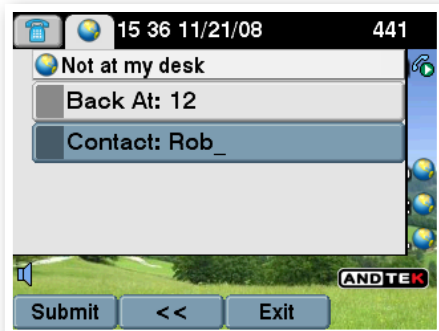
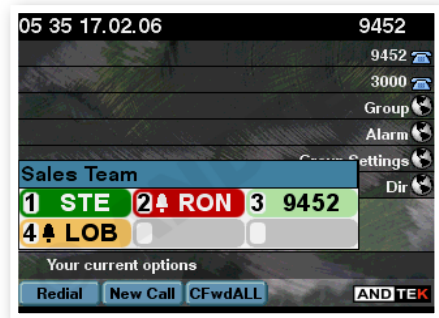
Status of group members is shown in real time and directly at the phone display also the availability of members is visible at a glance. For this reason is every time visible at the group if a colleague is available or he has activated forwarding. Additional information like second call, forwarding or locked phone is also directly shown on phone display.

Direct call, forward or pick up of an incoming call can be managed fast and direct at the phone. You can see also status information at the phone display during the call.

Additional to the display options is a special acoustic signaling for incoming calls in the group available.

Especially for internal users there is an additional service to show the status of not available members in detail whenever they are called. Therefore it is possible to see the reason why the person is not available and at which time the person will be available again.

Besides the description at current phone models are also older models supported. Next comfort features like automatic detection of loops cares for trouble-free communication in the group.



AND Phone Group

Services on the Phone

- Direct call to group members
- Changing group
- Member of several groups
- Visualization of logged on/off group members
- Display of incoming calls in the group
- Loop detection
- Acoustic and/or visual signaling
- Creating of status messages
- Activating/deactivating group display
- Forwarding for group member activating/deactivating
- Up to 18 group members at the same time on the phone display
- Intercom function between group members
- Supporting of phones with touch screen
- Pick up of incoming calls for group members
- Forwarding of incoming calls for group members

Administrator Services

- Password protected access with multilevel administration
- Multi level administration
- Centralized management of all *AND Phone* modules
- Create, Modify, Delete user groups
- Advanced options for group members
- Add non-visible group members
- Creating automatically names of group members
- Import of defined groups by CSV-File

System Requirements

Server Requirements

- x86-based processor min. 2.8GHz
- Main memory 512MB/1GB/2GB
- Gigabit-/Fast-Ethernet interface
- Min. 20GB hard disk,
- CD ROM drive
- Virtualization supported (VMware)

Software Requirements

- AND Phone Base
- AND Phone Group

Supported Server Operating Systems

- Linux (included)

Supported Telephone Systems *

- Cisco Unified CallManager 4.x, 5.x, 6.x, 7.x, 8.x

Supported Phones *

Cisco IP Phones 7900 series, 8900 series, 9900 series

* Available services might differ depending on the used type of phone and telephone system versions.



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